

BEFORE THE ARIZONACODEPOBATION COMMISSION 1 DOCKETED 2 **COMMISSIONERS** DEC - 4 2007 3 MIKE GLEASON - Chairman WILLIAM A. MUNDELL DOCKETED BY JEFF HATCH-MILLER Mn KRISTIN K. MAYES 5 **GARY PIERCE** 6 IN THE MATTER OF THE APPLICATION OF DOCKET NO. T-20515A-07-0133 GILA LOCAL EXCHANGE CARRIER FOR 70039 DECISION NO. APPROVAL FOR A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE INTRASTATE TELECOMMUNICATIONS **OPINION AND ORDER** SERVICES IN ARIZONA: DATE OF HEARING: October 26, 2007 10 Phoenix, Arizona PLACE OF HEARING: 11 ADMINISTRATIVE LAW JUDGE: Sarah N. Harpring 12 APPEARANCES: Ms. Joan S. Burke, OSBORN MALEDON, P.A., on 13 behalf of Gila Local Exchange Carrier; and 14 Ms. Robin Mitchell, Staff Attorney, Legal Division, on behalf of the Utilities Division of the Arizona 15 Corporation Commission. 16 BY THE COMMISSION: 17 On March 2, 2007, Gila Local Exchange Carrier ("GLEC") filed with the Arizona 18 Corporation Commission ("Commission") an application for a Certificate of Convenience and 19 Necessity ("CC&N") to provide resold and facilities-based local exchange and resold and facilities-20 based long distance telecommunications services in the State of Arizona. GLEC also petitioned the 21 Commission to have its proposed services classified as competitive. 22 On March 30, 2007, the Commission's Utilities Division Staff ("Staff") filed a Letter of 23 Insufficiency stating that GLEC's application had not met the sufficiency requirements outlined in 24 the Arizona Administrative Code ("A.A.C."). The Letter of Insufficiency directed GLEC to provide 25 Docket Control with the information requested in the Letter within 30 days. 26 On May 23, 2007, GLEC requested a protective agreement regarding financial information 27 from its parent company, Gila River Telecommunications, Inc. ("GRTI"). Staff and GLEC

subsequently entered a protective agreement dated June 28, 2007.

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On July 2, 2007, Staff received GLEC's response to Staff's First Set of Data Requests. GLEC did not file the response with Docket Control. In the response, GLEC requested to amend its application to include a request for authorization to provide private line services.

On July 19, 2007, GLEC filed an Affidavit of Publication showing that notice of GLEC's application had been published in the *Arizona Republic* on July 12, 2007. The published notice did not include notice of a hearing.

On August 29, 2007, Staff filed its Staff Report recommending approval of GLEC's application and recommending that its proposed services be classified as competitive.

On September 7, 2007, a Procedural Order was issued scheduling a hearing for October 26, 2007, and establishing procedural deadlines.

On October 4, 2007, GLEC filed an Affidavit of Publication showing that notice of GLEC's application and the hearing date and time had been published in the *Arizona Republic* on September 21, 2007.

On October 5, 2007, a Procedural Order was issued directing GLEC to file with Docket Control, by October 15, 2007, all portions of GLEC's response to Staff's First Set of Data Requests that do not contain information covered by the protective agreement between Staff and GLEC.

On October 12, 2007, GLEC filed with Docket Control a redacted version of its Responses to Staff's First Set of Data Requests.

On October 26, 2007, a full public hearing was held before a duly authorized Administrative Law Judge of the Commission at its offices in Phoenix, Arizona. GLEC and Staff appeared through counsel at the hearing and presented evidence and testimony. At the hearing, Staff was requested to file a late-filed exhibit, within 10 days after the hearing, indicating whether there had been a change in Staff's policy regarding the deadline for filing proof of a performance bond or irrevocable sight draft letter of credit ("ISDLOC") and, if appropriate, making a change in Staff's recommendation as to the deadline for that proof to be filed. At the conclusion of the hearing, the matter was taken under advisement pending submission of a Recommended Opinion and Order to the Commission.

On November 6, 2007, Staff filed an Update stating that Staff's recommendation for the filing of a performance bond or ISDLOC in this matter is derived from Chairman Gleason's amendment

adopted in Decision No. 69240 (January 19, 2007), in which the Commission first ordered that the 1 2 original of a performance bond or ISDLOC be filed with the Commission's Business Office and that 3 copies of the performance bond or ISDLOC be filed with Docket Control, as a compliance item in the docket, within 30 days of the effective date of the Decision. Staff stated that prior to Decision No. 5 69240, the Commission had required that proof of a performance bond or ISDLOC be filed within 365 days from the effective date of the Decision or within 30 days before starting service, whichever 7 came first. 8 9 Having considered the entire record herein and being fully advised in the premises, the 10 Commission finds, concludes, and orders that: 11 FINDINGS OF FACT 12

- 1. On March 2, 2007, GLEC filed with the Commission an application for a CC&N to provide resold and facilities-based local exchange and resold and facilities-based long distance telecommunications services in the State of Arizona. GLEC also petitioned the Commission to have its proposed services classified as competitive.
- 2. On July 2, 2007, in its response to Staff's First Set of Data Requests, GLEC requested to amend its application to include a request for authorization to provide private line services.

GLEC's Fitness and Properness to Obtain a CC&N

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- 3. GLEC is a tribal corporation incorporated under the laws of the Gila River Indian Community and is in good standing under those laws.
- GLEC is authorized to transact business in Arizona as a foreign corporation and is in good standing with the Commission's Corporations Division.
- GLEC is a wholly owned subsidiary of GRTI, a tribal corporation incorporated under 5. the laws of and wholly owned by the Gila River Indian Community.
- 6. According to GLEC, GRTI and the Gila River Indian Community are sovereign entities and are not subject to the jurisdiction of or regulated by the Commission.
 - 7. Mr. Michael Scully, Chief Executive Officer and General Manager for both GLEC

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and GRTI, testified that GLEC will submit to the jurisdiction of the Commission in all matters relating to GLEC's provision of intrastate telecommunications services in Arizona and that GLEC will not assert sovereign immunity in the face of any compliance issues. (Tr. at 12, lines 3-21.)

- 8. GLEC does not intend to provide telecommunications services on the Gila River Indian Reservation.
- 9. GLEC does not currently provide telecommunications services in any state, including Arizona.
- 10. According to GLEC, GLEC has not had an application for service denied or revoked in any state; there have not been any civil or criminal proceedings against GLEC; none of GLEC's officers or directors have been involved in any civil or criminal investigations or formal or informal complaints; and none of GLEC's officers or directors have been convicted of any criminal acts in the past 10 years.
- 11. According to Staff, the Consumer Services Section of the Commission's Utilities Division has reported that no consumer complaints, inquiries, or opinions were filed against GLEC from January 1, 2004, through July 17, 2007.
- 12. According to Staff, the Compliance and Enforcement Section of the Commission's Utilities Division has stated that GLEC does not have any delinquent compliance items.
- 13. Mr. John Bostwick, Administrative Service Officer II for the Commission's Utilities Division, testified that, based upon his review of GLEC's application, GLEC's tariffs, and the background check performed, he believes GLEC is a fit and proper entity to receive a CC&N in the State of Arizona. (Tr. at 27, lines 16-19.)

GLEC's Technical Capabilities

- 14. Mr. Scully testified at hearing that GRTI is an incumbent local exchange carrier ("ILEC") and provides residential, private line, toll, and special circuit telecommunications services on the Gila River Indian Reservation. (Tr. at 13, lines 8-14.)
- 15. According to Staff, GRTI owns a switch that is fully equal access capable and that will be available to GLEC, which will enable GLEC to provide equal access to facilities-based long distance companies.

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- Mr. Scully testified at hearing that GRTI's facility assets will be leased to GLEC as needed to support GLEC's network. (Tr. at 17, lines 3-7.)
- 17. GLEC has a four-member management team, with 52 years of combined experience in the telecommunications industry, and will receive engineering services support and network operations support from two GRTI employees, each of whom has more than 20 years of experience in the telecommunications industry.
- 18. GLEC currently has two employees, with 41 years of combined experience in the telecommunications industry, both of whom are also members of GLEC's management team.
- 19. Staff has determined that GLEC possesses sufficient technical capabilities to provide the telecommunication services for which it has requested authorization.

GLEC's Financial Resources

- 20. GLEC has stated that it will rely on the financial capability of GRTI, which will be providing working capital to GLEC as needed, and that GRTI has access to capital resources and banking relationships that will permit GLEC to provide the services requested to be authorized under its CC&N.
- 21. Mr. Scully testified at hearing that, even after GLEC has become more financially independent, GRTI will provide GLEC financial support if GLEC experiences financial problems. (Tr. at 20, lines 20-24.)
- 22. GLEC has stated that GRTI's financial statements are confidential and are not publicly available to non-tribal members.
- Under the confidentiality agreement entered with Staff, GLEC provided audited GRTI 23. financial statements for Staff's review.
- 24. To evaluate GLEC's financial capabilities, Staff reviewed GRTI's audited financial statements for the 12 months ending December 31, 2006. According to Staff, these financial statements list assets in excess of \$45 million, equity in excess of \$30 million, and net income in excess of \$10 million.

Performance Bond or ISDLOC

25. GLEC intends to collect advances and probably deposits, but not prepayments, from

its customers. Staff verified that prepayments are not listed in GLEC's proposed tariff.

- 26. Because GLEC is requesting a CC&N to provide resold and facilities-based local exchange and resold and facilities-based long distance telecommunications services and will collect advances and probably deposits, Staff believes that a performance bond or ISDLOC is appropriate.
 - 27. Staff recommends that GLEC be required to:
- a. Obtain a performance bond or ISDLOC in the amount of \$235,000, which reflects \$10,000 for resold long distance, \$25,000 for resold local exchange, \$100,000 for facilities-based long distance, and \$100,000 for facilities-based local exchange;
- b. Increase the amount of the performance bond or ISDLOC, in increments of \$117,500, whenever the accumulated advances and deposits held by GLEC reach a total that is within \$23,500 of the value of the performance bond or ISDLOC then on file with the Commission;
- c. No later than 30 days after the effective date of a Decision in this matter, file the original performance bond or ISDLOC with the Commission's Business Office and file copies of the performance bond or ISDLOC with Docket Control, as a compliance item in this docket; and
- d. Maintain the performance bond or ISDLOC in effect until further order of the Commission.
- 28. Staff further recommends that, if GLEC ceases to collect advances and deposits in the future, GLEC be permitted to file with the Commission a request to cancel that portion of its established performance bond or ISDLOC relating to resold long distance services.
- 29. Staff further recommends that GLEC's performance bond or ISDLOC be forfeited if GLEC fails to provide notice under A.A.C. R14-2-1107 prior to discontinuing any competitive resold or facilities-based telecommunications service.

GLEC's Proposed Rates

30. According to Staff, GLEC will be providing service in areas where an ILEC and various competitive local exchange carriers ("CLECs") are already providing service. Thus, GLEC will have to compete with those providers to obtain subscribers to its services and will generally not be able to exert market power. Staff believes that the competitive process should result in rates that are just and reasonable.

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31. According to Staff, GLEC will initially have a zero-value rate base and, at the end of its first 12 months of operation, will have a projected fair value rate base of zero. While Staff considered the fair value rate base information submitted by GLEC, it did not accord that information substantial weight in its analysis of GLEC's proposed rates, because rates for competitive services are generally not set according to rate-of-return regulation, and GLEC's fair value rate base is too small to be useful in a fair value analysis.

- 32. Staff has reviewed GLEC's proposed rates and believes that they are just and reasonable, as they are comparable to those of other CLECs and ILECs offering service in Arizona.
- 33. Mr. Scully testified at hearing that each rate proposed by GLEC for a service is at least equal to the estimated total service long-run incremental cost of providing the service. (Tr. at 21, lines 23-25; Tr. at 22, line 1.)

Local Exchange Services

- 34. A.A.C. R14-2-1308(A) requires a local exchange carrier to make local number portability available to facilitate the ability of a customer to switch between authorized local carriers within a given wire center without changing the customer's telephone number and without impairment of quality, functionality, reliability, or convenience of use.
- A.A.C. R14-2-1204(A) requires all telecommunications service providers that 35. interconnect to the public switched network to provide funding for the Arizona Universal Service Fund ("AUSF"). A.A.C. R14-2-1204(B)(3)(a) requires new telecommunications service providers that begin providing basic local exchange service after April 26, 1996, to pay AUSF charges as provided under A.A.C. R14-2-1204(B)(1).
- 36. Staff recommends that GLEC be ordered to abide by the quality-of-service standards. other than penalties, approved for Qwest by the Commission in Decision No. 59421. Because GLEC will have no market power in the competitive market that it desires to enter, Staff believes that GLEC will be forced to provide a satisfactory level of service or risk losing its customers and that it is thus unnecessary to subject GLEC to the penalties in Decision No. 59421 at this time.
- 37. Staff recommends that GLEC be prohibited from barring access to alternative local exchange service providers who wish to serve in areas where GLEC has installed the only local

exchange service facilities. Staff states that access to other providers should be provided pursuant to the 1996 Telecommunications Act, the rules promulgated thereunder, and the Commission's rules on interconnection and unbundling.

- 38. According to Staff, GLEC has certified that, in accordance with A.A.C. R14-2-1201(6)(d) and 47 CFR 64.3001 and 64.3002, GLEC will provide all customers with 911 and E911 service, where available, or will coordinate with ILECs and emergency service providers to provide 911 and E911 service.
- 39. Past Commission decisions have established that local exchange carriers may offer Caller ID provided that per call and line blocking, with the capability to toggle between blocking and unblocking the transmission of the telephone number, are provided as options to which customers may subscribe at no charge. Staff recommends that GLEC be required to offer Caller ID with this capability.
- 40. Past Commission decisions have established that local exchange carriers are required to offer Last Call Return service that will not return a call to a telephone number that has a privacy indicator activated. Staff recommends that GLEC be required to offer this service.

Long Distance Services

41. A.A.C. R14-2-1204(A) requires all telecommunications service providers that interconnect to the public switched network to provide funding for the AUSF. A.A.C. R14-2-1204(B)(3)(a) requires new telecommunications service providers that begin providing toll service after April 26, 1996, to pay AUSF charges as provided under A.A.C. R14-2-1204(B)(2).

Private Line Services

42. According to Staff, private line service is a direct circuit or channel specifically dedicated to the use of an end user organization for the purpose of directly connecting two or more sites in a multi-site enterprise and would allow customers to transmit and receive messages and data among various customer locations over facilities operated and provided by GLEC.

Competitive Services

43. Staff states that ILECs hold a virtual monopoly in the local exchange market and that a number of new CLECs have also been authorized to provide local exchange services. GLEC will

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have to compete with ILECs in those areas where ILECs provide local exchange services and may have to convince developers to allow it to provide service to their developments in those areas where ILECs do not provide local exchange services.

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44. Staff states that numerous facilities-based and resold interexchange carriers are providing both interLATA and intraLATA interexchange services throughout the state and that ILECs are also providing intraLATA interexchange services in many areas of the state. GLEC will be a new entrant to the interexchange market and will have to compete with those carriers to obtain customers.

- 45. Staff states that GLEC would initially be providing private line services in areas where an ILEC and various CLECs and interexchange carriers are providing telephone and private line services. GLEC would have to compete with those providers to obtain subscribers to its services.
- 46. Staff recommends that GLEC's proposed services be classified as competitive because there are alternatives to GLEC's services, GLEC will have to convince customers to purchase its services, and GLEC has no market power.

Staff's Recommendation for Approval/Denial

- 47. Mr. Bostwick testified that approval of GLEC's application for a CC&N would be in the public interest. (Tr. at 27, lines 20-22.)
- 48. Staff recommends that GLEC's application for a CC&N to provide resold and facilities-based local exchange services, resold and facilities-based long distance services, and private line services be approved.

Additional Staff Recommendations

- 49. Staff further recommends that GLEC be required to:
- a. Comply with all Commission rules, orders, and other requirements relevant to the provision of intrastate telecommunications services;
- b. Notify the Commission immediately upon changes to GLEC's name, address, or telephone number;
- c. Cooperate with Commission investigations, including but not limited to customer complaint investigations; and

d. Docket a conforming tariff for each service authorized by its CC&N within 365 days after the date of a Decision in this matter or 30 days before providing service, whichever comes first, and that GLEC's CC&N be deemed null and void, after due process, if GLEC fails to comply.

CONCLUSIONS OF LAW

- 1. If its application is granted, GLEC will be a public service corporation within the meaning of Article XV of the Arizona Constitution and A.R.S. §§ 40-281 and 40-282.
 - 2. The Commission has jurisdiction over GLEC and the subject matter of the application.
 - 3. Notice of GLEC's application was given in accordance with the law.
- 4. A.R.S. § 40-282 allows a telecommunications company to file an application for a CC&N to provide competitive telecommunications services.
- 5. Pursuant to Article XV of the Arizona Constitution and the Arizona Revised Statutes, it is in the public interest for GLEC to provide the telecommunications services for which it has requested authorization in its application.
- 6. GLEC is a fit and proper entity to receive a CC&N authorizing it to provide resold and facilities-based local exchange services, resold and facilities-based long distance services, and private line services.
- 7. The telecommunications services that GLEC desires to provide are competitive in Arizona.
- 8. Pursuant to Article XV of the Arizona Constitution and 14 A.A.C. 2, Article 11, it is just and reasonable and in the public interest for GLEC to establish rates and charges for competitive services that are not less than GLEC's total service long-run incremental costs of providing the competitive services approved herein.
- 9. Staff's recommendations, as set forth in Findings of Fact Nos. 27-29, 36, 37, 39, 40, 46, 48, and 49 are reasonable and should be adopted.
- 10. GLEC's rates, as they appear in its proposed tariffs, are just and reasonable and should be approved.

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1 **ORDER** 2 IT IS THEREFORE ORDERED that the application of Gila Local Exchange Carrier for a 3 Certificate of Convenience and Necessity to provide resold and facilities-based local exchange services, resold and facilities-based long distance services, and private line services in Arizona is 4 5 hereby granted, conditioned upon compliance with Staff's recommendations set forth in Findings of 6 Fact Nos. 27-29, 36, 37, 39, 40, and 49. 7 IT IS FURTHER ORDERED that if Gila Local Exchange Carrier fails to meet the conditions 8 outlined in Findings of Fact Nos. 27(a) and (c) and 49(d) within the timeframes therein, the 9 Certificate of Convenience and Necessity conditionally granted herein shall become null and void 10 after due process. 11 IT IS FURTHER ORDERED that this Decision shall become effective immediately. 12 BY ORDER OF THE ARIZONA CORPORATION COMMISSION. 13 14 eel Eleer COMMISSIONER **CHAIRMAN** 15 16 COMMISSIONER 17 18 IN WITNESS WHEREOF, I, DEAN S. MILLER, Interim 19 Executive Director of the Arizona Corporation Commission, have hereunto set my hand and caused the official seal of the 20 Commission to be affixed at the Capitol, in the City of Phoenix, this 44 day of 1) eas., 2007. 21 22 23 INTERIM EXECUTIVE DIRECTOR 24 25 DISSENT 26 27 DISSENT 28 SNH.db

1	SERVICE LIST FOR:	GILA LOCAL EXCHANGE CARRIER
2	DOCKET NO.:	T-20515A-07-0133
3		
4 5	Joan S. Burke OSBORN MALEDON, P.A. 2929 North Central Avenue, Suite 2100 Phoenix, AZ 85012	
6	Christopher Kempley, Chief Counsel	
7 8	Legal Division ARIZONA CORPORATION COMMISSIC 1200 West Washington Street Phoenix, AZ 85007	ON CONTRACTOR OF THE PROPERTY
9	Ernest G. Johnson, Director	
10	Utilities Division ARIZONA CORPORATION COMMISSION)N
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